

2009 One Year Survey

1. Introduction

Thank you for taking a little time to tell us about the animal you adopted from Michigan Humane Society about one year ago. Even if you no longer have the animal, your response is important to us. This will be the final survey in the series.

As a thank you, you can receive a coupon for up to \$20 off your next adoption at one of our three adoption centers. Use the coupon yourself or share it with a friend who is considering adding to their animal family. Thank you for helping Michigan Humane Society to save more animal lives!

The MHS Adoption Team

1. Your adopted animal's name(s):

2. Where did you adopt the animal?

MHS Berman Center for Animal Care (Westland)

MHS Detroit Animal Care Center

MHS Rochester Hills Animal Care Center

PetSmart Store in Rochester Hills

PetSmart Store in Troy

PetSmart Store in Taylor

Detroit Zoo adoption event

Other (please specify):

* 3. Type of animal you adopted:

Cat

Dog

Rabbit

Ferret

Guinea pig, hamster, gerbil, rat, or other small animal

Bird

Other (please specify):

2. Dog Breed

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* 4. Which type of dog or puppy did you adopt?

TERRIER: Pit bull or pit bull mix

TERRIERS: Other terrier breed or terrier mix (Airedale, Australian, Boston, Bull, Cairn, Jack Russell, Fox, Scottie, Schnauzer, Silky, Westie, Yorkie, etc.)

HERDING: GERMAN SHEPHERD or shepherd mix

HERDING: COLLIE or collie mix

OTHER HERDING breed or mix (Aussie, Border Collie, Bouvier, Cattle Dog, Corgi, Old English Sheepdog, Sheltie, etc.)

RETRIEVER or retriever mix (Chessie, Golden, Lab, etc.)

SPANIEL or spaniel mix (Brittany, Cavalier King Charles, Cocker, Springer, etc.)

OTHER SPORTING breed or mix (Setters, Pointers, Vizsla, Weimaraners, etc.)

HOUND: Beagle or beagle mix

HOUND: Coonhound or coonhound mix

HOUND: Dachshund or dachshund mix

OTHER HOUND breed or mix (Afghan, Bassett, Basenji, Elkhound, Greyhound, Whippet, etc.)

WORKING: Boxer or boxer mix

WORKING: Doberman or dob mix

WORKING: Husky or malamute or mix

WORKING: Mastiff or mastiff mix

WORKING: Rottweiler or rott mix

OTHER WORKING breed or mix (Akita, Great Dane, Newfoundland, Samoyed, St. Bernard, etc.)

TOY breed or mix (Bichon, Chihuahua, Chin, Maltese, MinPin, Papillon, Peke, Pomeranian, Poodle, Pug, Shih Tzu, etc.)

NON-SPORTING: Chow Chow or mix

NON-SPORTING: Dalmatian or mix

NON-SPORTING: Shar-Pei or mix

OTHER NON-SPORTING breed or mix (English Bulldog, Lhasa Apso, Schipperke, Shiba Inu, Spitz, Std. Poodle, etc.)

Other (please specify)

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* 5. How has your dog been trained over the past year? (check all that apply)

- Took my dog to group dog training class
- Took my dog to private dog training
- Sent my dog to a trainer who trained dog for me
- Used dog-training video or book
- Trained my dog myself without any of the above
- None of the above

3. Relinquishment

* 6. Do you still have the animal you adopted from MHS?

Yes

No

4. No Longer Has Animal

It would help us improve our adoption program if you could tell us a little about why the animal did not work out for you.

7. What were the reasons you no longer have the animal? (select all that apply)

- Health problems with the animal
- Behavior problems with the animal
- Not a good match for my family / lifestyle
- Unable to afford animal's care
- Allergic to the animal
- Moving and could not take
- Animal ran away or was stolen

Please describe:

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8. Where is the animal now?

- Returned to MHS
- Taken to another animal shelter or adoption group
- Given to a friend or relative
- Given to an unrelated person
- Lost/escaped or stolen
- Died or euthanized
- Other (please specify)

5. Commitment/Attachment

* 9. How well has your new animal adjusted to your home at this time?

- Extremely well
- Moderately well
- Fair
- Poorly
- Not working at all

* 10. How attached are you to the animal you adopted?

- Strongly attached
- Moderately attached
- Mildly attached
- Unattached

* 11. How well has your adopted animal met your expectations?

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Not applicable
Companionship with you	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Relationship with other family members	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Relationship with other animals	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Attitude toward strangers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Activity level	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trainability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Health	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Grooming needs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cost of care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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* 12. Have you ever seriously considered giving up your adopted animal anytime over the past year? (check all that apply)

- No
- Yes, within the first month of adoption
- Yes, after the first month of adoption
- Considering giving animal up now

13. Where does your animal USUALLY sleep during the night?

- In the same room as a family member
- In a room in the house that is not a bedroom
- Multiple places inside the house
- In the garage or other non-heated room
- In another building (barn, shed, etc.)
- Out-of-doors

14. How much time each day does your adopted animal spend outdoors alone (not with a human)?

- None
- Less than 1 hour
- 1-3 hours
- 4-10 hours
- More than 10 hours

15. About how often do you engage in the following activities with your animal:

	Never	Once a month	Once a week	Once a day	More often
Playing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Walking or exercising	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Grooming or petting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quiet companionship	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Talking to animal	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

6. I.D. Questions

* 16. Is your animal microchipped?

- Yes
- No
- Not sure

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Michigan Humane Society encourages microchipping for all companion animals as a permanent form of identification.

* 17. Is your adopted animal wearing visible identification at this time (collar and tag)?

Yes

Sometimes

No

18. Please tell us which kind(s). (check all that apply)

Personal identification tag (name, address, etc.)

Rabies vaccination tag

License tag

MHS tag provided at adoption

Other (please specify)

Michigan Humane strongly advises that ALL dogs and cats wear collars and tags, even those who live indoors. Indoor pets who get loose are likely to become lost. Their collar and tag is their ticket back home to you!

7. Health Questions

19. Which brand of food are you feeding your adopted animal?

Hill's Science Diet

Iams

Eukanuba

Purina

Other (please specify):

20. Have you taken your adopted animal to a veterinarian over the past year?

Yes, went to an MHS veterinary center

Yes, went to another clinic

No, have not visited a vet yet

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21. Reason(s) animal visited the vet: (check all that apply)

- Animal has not visited a vet yet
- Routine vaccinations, testing, medications, or health check-up
- Surgery (including neuter or spay)
- Treatment for an ongoing health problem
- Medical emergency
- Other (please specify)

* 22. Does your adopted animal have any unresolved health problems?

- Yes
- No

8. Health Problems

* 23. Which health problems does your adopted animal still have?

- Sneezing, coughing or runny nose
- Worms or intestinal parasites
- Heartworm
- Vomiting or diarrhea
- Not eating or lethargic
- Weight control
- Allergies
- Fleas or external parasites
- Skin problems
- Ear problems
- Eye problems
- Dental problems
- Bone or joint problems
- Problems with feet or limbs
- Heart problems
- Cancer or other serious disease
- Recovery from surgery
- Other (please specify)

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9. Behavior Question

* 24. Is your animal having any ongoing behavior problems?

No

Yes

10. Behavior Problems

* 25. Which behavior problems is your animal having? (check all that apply)

Housetraining or litterbox training

Biting, growling, hissing, scratching or snapping at people

Biting, growling, hissing, scratching or snapping at other animals

Chewing or digging or scratching objects

Running away or fence jumping

Noisy

High energy level

Shy or fearful or hiding

Household manners (including stealing food, jumping up, etc.)

Problem behavior when left alone

Other (please specify):

* 26. Would you like MHS to call you to discuss a behavior problem your animal is having?

No call needed at this time

Yes, please call me! List best time and phone number to reach me and description of problem. You should expect a call within 72 hours.

11. MHS Adopter Support Experience

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27. Are you familiar with the MHS Adopter Club website (michiganhumane.org/club)?

- Yes
- No
- Not sure

* 28. How many times have you contacted MHS Adopter Support during the past year?

- None
- Once
- Twice
- Three or more times

12. Adopter Support

29. How do you prefer to contact Adopter Support?

- Email
- Toll free phone line

30. How would you rate the service you received from Adopter Support? (check all that apply)

	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied
Speed of response	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Usefulness of information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Friendliness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comments:

31. Would you contact MHS Adopter Support again?

- Yes
- No
- Maybe

13. Thanks!

Thank you again for adopting an MHS animal and for helping us do a better job of helping the nearly 100,000 animals who come to MHS for care each year. Please keep MHS in mind for your family, friends, and coworkers who are thinking about adopting a new companion animal.

Read below to request your thank you gift, which will be emailed in about a week. Our very best wishes for a long and happy life together!

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32. To receive your coupon for up to \$20 off your next adoption at one of our adoption centers, please provide your email address. Limit one coupon per adopter.

No thanks

YES! Send me the coupon at this email address: